



# Kanban Training Course Brochure

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1 Day Practical Workshop



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# The Right Fit.....For You

## Our Kanban Course is a highly interactive one-day course and provides in-depth training in Kanban practices and the principles that underpin the method.

Our Kanban course is useful for anyone who wants to be successful using Kanban within their organisation, or anyone who works with teams utilising Kanban.

The Kanban method is an evolutionary approach to change and change management by starting with what you already do; respecting current roles; responsibilities and job titles; encouraging acts of leadership at all levels, and agreeing to pursue incremental, evolutionary change that evolves business processes using a Kaizen approach that reduces the risks associated with complex change programmes.

We have the benefit of having worked with multiple teams in a variety of organisational settings and have helped them navigate the difficult process of adopting Kanban.

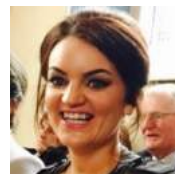
*"The feedback from the training was very positive, we are all really looking forward to using our new skills in upcoming projects"*

Triona McCarthy, Quality Director,  
Wright Medical



*"We are all very happy with the training carried out last week & will definitely be in contact in the future."*

Aoife O'Rourke, Key Account  
Manager, Tool & Plastic



*"Great exercises, very relaxed and great models to explain, learning process and delivery of the information."*

Jonathan Latimer, Fleet Training  
Instructor, City Jet





# Why Choose Our Kanban Course

DCM Learning's Kanban course is a highly interactive one-day course and provides in-depth training in Kanban practices and the principles that underpin the Kanban method. We have the benefit of working with multiple teams in a variety of organisational settings and we have helped them navigate the difficult process of adopting Kanban.

## Specific reasons to choose this course:



**Experienced:** We have trained over 286 individuals successfully in the Kanban method over the last two years.



**Support:** 15 full-time training consultants plus support staff (21 in total). We are large enough to be well resourced but small enough to care.



**Excellent Trainers:** Our trainers combine professional training know-how with relevant experience in their chosen training field.



**Quality Assured Training:** Make sure you Safeguard Your Training Investment. DCM offer courses accredited by national and international certification bodies, including QQI, PMI, IASSC, and Scrum.org.

## You're in Good Company

We have delivered our Kanban programme to the biggest brands in Ireland including Google, Intel, Central Bank of Ireland, ESB, Football Association of Ireland and Abbott so you can have confidence in our ability to deliver the results you want to achieve.





# Kanban Course Outline

## COURSE OVERVIEW

Our Kanban Course is a highly interactive one-day course and provides in-depth training in Kanban practices and the principles that underpin the Kanban method. The course is useful for anyone who wants to be successful using Kanban within their organisation, or anyone who works with teams utilising Kanban.

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## LEARNING OUTCOMES

By the end of the course each learner will be able to:

- Understand the core principles and practices of Kanban
- Apply Kanban in multiple project settings
- Identify and size work items
- Map Value Streams and expose bottlenecks
- Calculate and limit Work in Progress (WIP)
- Manage work flow and handle variability

Below you will find a proposed course outline detailing all the topics covered on the training programme.





# Course Content

## TOPIC 1: KANBAN FUNDAMENTALS

- Kanban Core Practices
- When is Kanban Typically Used?
- Identifying work items
- Value streams - mapping the Knowledge Discovery Process

## TOPIC 2: KANBAN BOARDS

- The Relationship between a Kanban Board and the Value Stream
- Setting up and using a Kanban Board
- Different Options for Kanban Boards
- Queues and Buffers

## TOPIC 3: LIMITING WORK IN PROGRESS (WIP)

- Queuing Theory - Little's Law
- Calculating Lead Time; Calculating Throughput; Calculating WIP
- Calculating Release Time
- Why Limit WIP
- Techniques to Limit WIP
- Where to Apply WIP Limits



# Course Content

## TOPIC 4: MEASURING AND MANAGING FLOW

- Cumulative Flow Diagrams; Measuring Lead Time; Measuring WIP; Measuring Flow;
- Identifying problems and variability
- Five Focusing Steps to Remove Bottlenecks
- Interpreting a Control Chart
- Interpreting a lead time distribution chart
- The impact of variability
- Techniques and strategies for removing variability



## Andrew Gibson

### Associate Director

Andrew is an accomplished training consultant and coach with a thoughtful and thought-provoking approach, yet he is entertaining and engaging. He has acquired the knowledge and skills of successful management and knows how to impart them to others. He has worked in training and development for over 15 years, helping people and organisations of all sizes and sectors achieve their goals.

Andrew's background in Behavioral Psychology means he is best placed to understand organizational change doesn't happen overnight and isn't always easy.

Andrew has over 10 years' experience training specifically in Project management including Prince2, PMI and Agile. He is an expert in Agile training, coaching and consulting in the rollout of Agile in organisations. He has an in-depth understanding of the practices and principles of Scrum and has successfully guided many organizations through the challenges of Scrum adoption.

Some of Andrew's qualifications and affiliations include:

- Honours degree in Psychology from Nottingham Trent University (NTU)
- Member of The British Psychological Society
- Higher Diploma (H. Dip) in Conflict Resolution
- PMI Agile Certified Practitioner (PMI-ACP)

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*"The training was absolutely fantastic on Tuesday. It was a relatively small group - only 9 of us but I think that worked to our advantage in that we all were able to practice a couple of times in a space in which Andrew made safe for us to do so."*

Siobhan Walshe, Senior Library Assistant, Fingal County Council

**Comhairle Contae  
Fhine Gall**  
Fingal County  
Council







# Inhouse Training, One Size Doesn't Fit All.

**Does your team need Kanban training? DCM Learning has a full range of training courses and qualifications available for your team and company, in-house or off-site.**

Based on your requirements, we will develop a custom-made training programme and deliver it specifically for your employees in a chosen location - giving them the exact skills and knowledge they need whilst saving on venue hire, travel, time and associated expenses.

Each daily session will be delivered onsite at a location of your choosing over a 7-hour period. We are flexible on group size, but for group sessions we would recommend a maximum of 15 people to allow for the more interactive elements of the course.

Below is an overview of our Inhouse Training Delivery and Costs:

Details	1 Day Training	2 to 5 Days Training	6+ Days Training
<b>Cost</b>	€1,095 per day	€995 per day	€895 per day
<b>Materials</b>	Included	Included	Included
<b>Travel Expenses</b>	Included	Included	Included
<b>Areas Covered</b>	All Counties	All Counties	All Counties
<b>Customisation</b>	Course Customised	Course Customised	Course Customised
<b>Survey</b>	Pre & Post Course Survey	Pre & Post Course Survey	Pre & Post Course Survey
<b>Account Management</b>		Dedicated Account Manager	Dedicated Account Manager
<b>Free Public Course</b>		1 Free Place	3 Free Places
<b>Public Course Discount</b>		15%	25%



## Who We Work With

We train organisations of all shapes and sizes, from small businesses up to global enterprises. But we never forget that every individual matters, and we make sure that every learner gets what they need to reach their potential.







**Set your career on the  
right course**

**DUBLIN**

- ☎ 01 5241338
- ✉ [dublin@dcmlearning.ie](mailto:dublin@dcmlearning.ie)
- 📍 Guinness Enterprise Centre

**CORK**

- ☎ 021 2429691
- ✉ [cork@dcmlearning.ie](mailto:cork@dcmlearning.ie)
- 📍 Atrium Business Centre  
Blackpool Business Park

**DROGHEDA**

- ☎ 041 9865679
- ✉ [drogheda@dcmlearning.ie](mailto:drogheda@dcmlearning.ie)
- 📍 24 Laurence Street  
Co. Louth